



New NVIDIA GPU Genius Learning Platform

Frequently Asked Questions

General Questions

Q: Why is GPU Genius moving to a new learning platform? NVIDIA is upgrading the GPU Genius learning management platform to make it easier than ever to access, manage, and complete training, meet competency requirements, and prepare for certification. The new platform will offer an improved user experience, streamlined navigation, and enhanced tracking tools—empowering learners and organizations to build AI, accelerated computing, and infrastructure skills more efficiently.

Q: When will GPU Genius on the new platform be available? Here are the key dates:

- By Saturday May 23 midnight: Complete any courses in progress
- Sunday May 24 12am PST to Sunday May 31 2pm PST: GPU Genius site will be unavailable
- Sunday May 31 2pm PST: GPU Genius site will be available

Q: When is the last date I can access the courses on the existing platform? Access to the current platform will end on May 24. We recommend completing any active courses by **May 23** to ensure a smooth transition of your training records.

Q: What are the system requirements for the new platform? For the best experience, we recommend using the latest version of Chrome, Firefox, or Edge. High-speed internet is required for cloud-based lab environments.

Q: Does the new platform support mobile learning? Yes. You can view videos, read materials, and track your progress from any mobile device or tablet.

Q: Will all training currently offered by GPU Genius be available on the new system? Yes. All content will continue to be offered on the new platform.

Q: Is DLI training impacted by this migration? No, training hosted on the Deep Learning Institute platform is not impacted.

Q: Is Academy training impacted by this migration? No, Academy training is not impacted by this migration.

Login and Access

Q: Will my login credentials change? To access your account on the new system:

- a. Use the same email address you used before.
- b. You will need an NVIDIA Account. If you don't have one, you will need to create one when you first access the new system.

Q: How do NVIDIA employees access the new system? NVIDIA employees can log in using the single sign in option (SSO).

Q: Will I still have access to all my existing courses from the new system? Yes. Access duration does not change.

Learning Progress & History

Q: Will my completed courses and certificates move to the new system? Yes. Your full transcript and all earned certificates will be migrated. You can view this information in the My Learning section of the site.

Q: What happens if I am halfway through a course during the move? Course progress for "In-Progress" modules cannot always be saved during migration. We strongly encourage you to finish any active modules by May 23. If you cannot finish in time, you may need to restart that specific module on the new platform.

Q: Where can I download my existing certificates? While historical certificates will be migrated, we recommend downloading copies of your most critical certificate from the old system before May 24 as a personal backup.

Features & Navigation

Q: How do I find the courses I need? The new "Find Training" page features an enhanced search engine and filters. You can search for key words and filter by level, topic, format, language, duration, and price.

Q: How do I start/resume a course? Once you log into the system, you will be taken to your 'My Learning.' This page will have all your enrolled, in-progress, and completed courses listed along with any certificates you have earned. From this page, you can resume learning.

Support & Troubleshooting

Q: Who do I contact for help? If you have any questions or need help, please fill out a support case [here](#).